

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Third Revised Contents Sheet No. 1  
Cancels Second Revised Sheet No. 1

RATES AND EXCEPTIONS

TABLE OF CONTENTS

	<u>Sheet No.</u>
1. Preface	1
2. Explanation of Terms	1
3. Rules and Regulations	1
4. Nonrecurring Charges	2
5. Basic Local Exchange Service	3
6. Centrex Service	5
7. Payphone Service	5
8. Mileage Charges	6
9. Telecommunications Utility Individual Contracts	7
10. Miscellaneous Services	7
11. Custom Calling Services	12
11.1 Custom Calling	12
11.2 Custom Local Area Signaling Service (CLASS)	13
11.3 Bundled Services	14
12. Switched Digital Services	24
13. Temporary Suspension – Vacation Get Away Service	26
14. Construction Charges	26
15. Exchange Boundaries	26
16. Directory Assistance Service	27
17. Directory Listings	27
18. Operator Services	27
19. Joint User Service	28
20. Interconnection with Customer-owned Equipment and Wiring	28
21. Lifeline Assistance Programs	28
22. Foreign Exchange Service	29
23. Nonutility Merchandising	29
24. Access Service	30
25. Channel Service	30
26. Extended Area Service	30

(T)

Issued: December 1, 2019

Effective: December 1, 2019

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 1

---

RATES AND EXCEPTIONS

1. Preface

A: Exceptions: None

2. Explanation of Terms

A: Exceptions: None

3. Rules and Regulations

A: Exceptions: None

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

# Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Third Revised Sheet No. 2  
Cancels Second Revised Sheet No. 2

## RATES AND EXCEPTIONS

### 4. Nonrecurring Charges

A: Exceptions: Connecting Device Charge and Premises Visit Charge do not apply.

B: Rates and Charges:

All Exchanges	Nonrecurring Charge		
	<u>Business</u>	<u>Residential</u>	
Service Order Charge			
Initial <sup>1</sup>	\$28.00	\$23.00	(I)
Subsequent	\$20.00	\$20.00	(I)
C.O. Connection Charge <sup>1</sup>	\$15.00	\$15.00	(I)
Access Line Work Charge <sup>1</sup>	\$45.00	\$30.00	
NSF Check Charge	\$5.00	\$5.00	
Reconnect Fee	\$40.00	\$35.00	(I)
Maintenance of Service Charges			
Outside Base Rate Area during Normal hours, per hour or fraction of: (time measured upon serviceman's departure at customer's premises)	\$22.50	\$22.50	
In or out of Base Rate Area Normal Hours, per hour or fraction of: (time measured upon serviceman's arrival/ departure at customer's Premises)	\$22.50	\$22.50	
a. Minimum charge	\$45.00	\$45.00	

<sup>1</sup> Installment billing available.

<sup>2</sup> Applicable only with semi-Public and Coin Box Telephone Service.

Issued: January 26, 2020

Effective: January 26, 2020

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
10<sup>th</sup> Revised Sheet No. 3  
Cancels 9<sup>th</sup> Revised Sheet No. 3

RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Monthly Rate	<u>Assessment</u> <sup>1</sup>	<u>Total</u>	
<u>All Exchanges</u>				
Business Service	\$38.00	\$0.00	\$38.00	
Business Trunk	\$92.00	\$0.00	\$92.00	(I)
Key Business Line	\$25.00	\$0.00	\$25.00	
Residential Service	\$15.00	\$0.00	\$15.00	
Customer Owned Coin Operated Telephone Service	\$29.00	\$0.00	\$29.00	
<u>Exchange</u>	<u>Rate Group</u>	<u>EAS Component</u>	<u>EAS Points</u>	
Fairplay	4	\$5.00	E. Dubuque, Illinois; Dubuque, Iowa, Dickeyville, and Wisconsin	

<sup>1</sup> Recovery of assessments to fund state universal service fund programs.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
6<sup>th</sup> Revised Sheet No. 4  
Cancels 5<sup>th</sup> Revised Sheet No. 4

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois  
(Fairplay)

5.3 Touch Calling Service

A: Exceptions: None

B: Rates and Charges:

Line	Monthly Rate	
	<u>Business</u>	<u>Residence</u>
Each Equipped individual Line	\$2.50	\$1.75
PBX/PABX Trunks	\$4.00	
Semipublic/Coin Box Lines	\$2.50	

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

B: Rates and Charges:

	<u>Monthly Rate</u>
Business and Residential	\$4.00

(I)

Issued: April 1, 2024

Effective: April 1, 2024

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 5

---

RATES AND EXCEPTIONS

6. Centex Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	Non-Recurring <u>Charge</u>	<u>Per Month</u>
(A) Customer Owned Pay Telephone (COPT) Coin Line Service	<sup>1</sup>	
Two-way Per Access Line		\$32.50
One-way Per Access Line		\$32.50
(B) Optional Features		
Incoming Screening# - Prevents collect or third number calls from being billed to the line.		\$0.30
Incoming Blocking – Blocks all incoming calls; Provides out-going service only	\$20.00	\$5.00
Outgoing Screening# - Calls through an operator shall be restricted to those charged to the called number, a third number or calling card.	\$20.00	\$1.76
Customer Owned Coin Operated Telephone Service (COCOTS) Answer Supervision Service		\$9.20

<sup>1</sup> Business nonrecurring charges shall apply.

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 6

---

RATES AND EXCEPTIONS

8. Mileage Charges

8.1.4 Rates and Charges

A: Exceptions: Interexchange mileage is covered by concurrence with Wisconsin Bell Telephone Company for Private Line Services.

B: Rates and Charges

Intra-Exchange

Monthly Rate

Network Accessible Services

Off-Premises C. O. Line Extension  
Different Building, Different premises  
non-continuous property

\$2.50

Off-Premises PBX/PABX Station Line

Different Building, Different premises  
non-continuous property

\$2.50

Non-Network Accessible Services

(Private Line Services)

Voice Grade Facility – Identification  
Different Building, Different premises  
non-continuous property

\$2.50

Signal Grade Facility - Identification

Different Building, Different premises  
non-continuous property

\$2.50

Data Facility - Identification

Same S&E codes and rates as Voice Grade  
Facility apply.

Program Facility – (Wired Music) Identification

Central Office to receiving Premises per ¼ Mile

\$2.50

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

---

RATES AND EXCEPTIONS

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges

Hard of Hearing Handset

Monthly Rent

\$1.75

In addition to the above, standard monthly rates and applicable service connection charges apply.

10.2 Fire Reporting System

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

10.3 Automated Attendant

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois



Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 8

---

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.4 Call Blocking Services

Installation charge for  
second or subsequent  
Blocking Orders

Call Blocking Service, Each line per order

Service Ordering Charge  
and Central Office Line  
Connection Charge

10.5 ECC Blocking Services

A: Exceptions: Service not available to Frontier Citizens Communications of  
Illinois

10.6 Direct Inward Dialing

A: Exceptions: Service not available to Frontier Citizens Communications of  
Illinois

10.7 Tie Lines

A: Exceptions: Service not available to Frontier Citizens Communications of  
Illinois

10.8 Circuit Pair Rental

A: Exceptions: Service not available to Frontier Citizens Communications of  
Illinois

10.9 Message Waiting Indication

A: Exceptions: Service not available to Frontier Citizens Communications of  
Illinois

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
First Revised Sheet No. 9  
Cancels Original Sheet No. 9

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.10 Digital Billing

(T)

A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Rate for Digital Billing with Duplicate paper bill

\$5.00

(T)(I)

10.11 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Duplicate Bill Charge, per copy of bill requested

\$5.00

10.12 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows:

Nonrecurring  
Charge

1. Service Charge, per Point-to Number

\$300.00

2. Central Office Switch Activation Charge,  
per Central Office Switch Translated or Changed

\$30.00

3. Service Ordering Charge

\$13.00

Issued: September 2, 2021

Effective: September 2, 2021

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 10

---

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.13 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group \$60.00

Each additional week per access line or trunk group \$25.00

10.14 Meet Me Conference Call

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

10.15 Selective Class of Call Screening

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

10.16 Simplified Message Desk Interface

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

10.17 Call Transfer Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

10.18 Personal Paging

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Third Revised Sheet No. 11  
Cancels Second Revised Sheet No. 11

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.19 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

Per Occurrence

Convenience Fee

\$10.00

Issued: January 22, 2017

Effective: January 22, 2017

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Seventh Revised Sheet No. 12  
Cancels Sixth Revised Sheet No. 12

RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> <sup>1</sup>	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
Basic Call Forward	\$9.00	\$9.50		
Call Forward Busy	\$9.50	\$9.50		
Call Forward Busy/No Answer	\$9.50	\$9.50		
Call Forward No Answer	\$9.50	\$9.50		
Call Waiting/Cancel Call Waiting	\$10.00	\$10.00		
3 Way Calling	\$10.00	\$10.00	\$3.00 <sup>2</sup>	\$3.50 <sup>2</sup>
Speed Call 8 <sup>3</sup>	\$6.00	\$6.00		
Speed Call 30	\$6.99	\$6.50		
Call Waiting ID	\$0.50	\$0.50		

(I)

(I)

<sup>1</sup> Normal service ordering and connection charges apply as defined in other sections of this tariff.

<sup>2</sup> The maximum charge is \$15.00 per month, per line.

<sup>3</sup> This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

Issued: March 1, 2023

Effective: March 1, 2023

By: Allison Ellis, Sr. Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Seventh Revised Sheet No. 13  
Cancels Sixth Revised Sheet No. 13

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> <sup>1</sup>	<u>Monthly Rate</u>		<u>Per Activation</u>		
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	
*69 Call Return	\$6.99	\$6.50	\$3.00 <sup>2</sup>	\$3.50 <sup>2</sup>	(I)
*66 Busy Number Redial	\$6.99	\$6.50	\$3.00 <sup>2</sup>	\$3.50 <sup>2</sup>	(I)
Priority Call	\$5.00	\$5.00			
Distinctive Ring	\$7.50	\$6.99			
Selective Call Forward	\$4.00	\$4.00			
Selective Call Rejection	\$5.00	\$5.00			
Selective Call Acceptance	\$4.00	\$4.00			
Call Trace			\$7.50 <sup>3</sup>	\$7.50 <sup>3</sup>	
Caller ID Name and Number	\$13.00	\$13.75			(I)
Anonymous Call Block/Rejection	\$5.75	\$6.00			
Remote Activated Call Forward	\$6.99	\$7.00			(I)
Remote Call Forward (RCF)	\$34.00	\$34.00			
Multiple Simultaneous Call Forward	\$11.00	N/A			

<sup>1</sup> Normal service ordering and connection charges apply as defined in other sections of this tariff.

<sup>2</sup> The maximum charge is \$15.00 per month, per line.

<sup>3</sup> The maximum charge is \$32.50 per month, per line.

Issued: March 1, 2023

Effective: March 1, 2023

By: Allison Ellis, Sr. Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Second Revised Sheet No. 14  
Cancels First Revised Sheet No. 14

RATES AND EXCEPTIONS

11. Custom Calling Services

11.3 Bundled Services

11.3.1 Citizens Select Plans – Grandfathered as of June 25, 2019 (C)

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

11.3.2 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

11.3.3 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

A: Exceptions: Only the following bundles are offered.

B: Rates and Charges:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Frontier Choices – Enhanced Line	<sup>1</sup>	\$32.00	(I)
Frontier Choices – Enhanced Line with Second Line	<sup>1</sup>	\$69.00	(I)

11.3.4 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

A: Exceptions: Only the following bundles are offered.

B: Rates and Charges:

<u>Monthly Rate</u>	<u>Two-Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features	\$1.99

<sup>1</sup> Normal Service Ordering and Connection charges apply.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
4<sup>th</sup> Revised Sheet No. 15  
Cancels 3<sup>rd</sup> Revised Sheet No. 15

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.5 FrontierWorks Small Business Connections - Grandfathered as of June 24, 2019

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

11.3.6 Frontier Small Business Advantage - Grandfathered as of June 24, 2019

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

11.3.7 Frontier Digital Phone Service - Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Service \$51.99

Digital Phone Enhanced Feature Pack \$7.49

(I)

11.3.8 Frontier Business Unlimited Service - Grandfathered as of June 24, 2019

All Exchanges

Monthly Rate

Frontier Business Unlimited Service \$35.00

Frontier Business All in Feature Package \$4.99

Issued: January 1, 2025

Effective: January 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting



Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
8<sup>th</sup> Revised Sheet No. 16  
Cancels 7<sup>th</sup> Revised Sheet No. 16

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.9 Frontier Digital Phone Bronze – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Bronze \$21.99

Digital Phone Enhanced Feature Pack \$7.49 (I)

11.3.10 Frontier Digital Basic Bundle – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Basic Bundle \$31.99

Digital Phone Enhanced Feature Pack \$7.49 (I)

11.3.11 Stay Connected Seasonal Offering <sup>1</sup> – Grandfathered as of May 8, 2020

All Exchanges

Monthly Rate

Stay Connected Seasonal Offering \$9.99

11.3.12 Frontier Business Essentials – Grandfathered as of June 24, 2019

All Exchanges

Monthly Rate

Frontier Business Essentials Package \$39.99

Enhanced Feature Pack \$3.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
6<sup>th</sup> Revised Sheet No. 17  
Cancels 5<sup>th</sup> Revised Sheet No. 17

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.13 Frontier Digital Phone Plus Service – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Plus Service  
Enhanced Feature Pack

\$61.99  
\$7.49

(I)

11.3.14 Frontier Business Metro – Grandfathered as of June 24, 2019

All Exchanges

Monthly Rate

Frontier Business Metro  
Enhanced Feature Pack

\$39.99  
\$3.99

11.3.15 Frontier Digital Phone 100 – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Digital Phone 100  
One Feature  
Two Features  
Three Features  
All Features Listed

\$20.99  
\$7.49  
\$7.99  
\$9.99  
\$12.99

(I)

Issued: January 1, 2025

Effective: January 1, 2025

By: Leslie Zink, Manager, Regulatory Reporting

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
4<sup>th</sup> Revised Sheet No. 18  
Cancels 3<sup>rd</sup> Revised Sheet No. 18

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.16 Frontier Unlimited State - Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Unlimited State	\$20.99	
One Feature	\$7.49	(I)
Two Features	\$7.99	
Three Features	\$9.99	
All Features Listed	\$12.99	

11.3.17 Frontier Digital Phone X - Grandfathered as of June 25, 2019

A: Exceptions: Service not available to Frontier Citizens  
Communications of Illinois

11.3.18 Frontier Unlimited State X - Grandfathered as of June 25, 2019

A: Exceptions: Service not available to Frontier Citizens  
Communications of Illinois

11.3.19 Frontier Digital Phone Essentials 1 – 2010 <sup>1</sup>

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Essential 1-2010	\$30.99	
Enhanced Feature Pack	\$7.49	(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
7<sup>th</sup> Revised Sheet No. 19  
Cancels 6<sup>th</sup> Revised Sheet No. 19

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.20 Frontier Digital State Unlimited with Essentials 1 <sup>1</sup>

All Exchanges

Monthly Rate

Frontier Digital State Unlimited with Essentials 1 \$35.99

11.3.21 Frontier Digital Phone Nationwide with Essentials 1 -2010 <sup>1</sup>

All Exchanges

Monthly Rate

Frontier Digital Phone Nationwide with  
Essentials 1-2010 \$41.99  
Enhanced Feature Pack \$7.49 (I)

11.3.22 Frontier Digital Phone Nationwide Unlimited with Essentials 1 - 2010 <sup>1</sup>

All Exchanges

Monthly Rate

Frontier Digital Phone Nationwide  
Unlimited with Essentials 1-2010 \$41.99  
Enhanced Feature Pack \$7.49 (I)

11.3.23 Frontier Business Nationwide Unlimited Service II <sup>1</sup>

All Exchanges

Monthly Rate

Monthly Rate \$52.99  
Additional Business Lines \$46.99  
Frontier Business All in Feature Package \$4.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
5<sup>th</sup> Revised Sheet No. 20  
Cancels 4<sup>th</sup> Revised Sheet No. 20

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.24 Frontier Business Local Unlimited II <sup>1</sup> - Grandfathered as of January 1, 2018

All Exchanges

Monthly Rate

Monthly Rate

\$35.99

Business All in Feature Package

\$4.99

11.3.25 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

Service not available to Frontier Citizens Communications of Illinois (Fairplay)

11.3.26 Frontier Digital Phone Essentials - Grandfathered

(C)

All Exchanges

Monthly Rate

Frontier Digital Phone Essentials

\$21.99

Feature Package

\$7.49

Stay Connected Seasonal Offering <sup>2</sup>

\$9.99

(I)

11.3.27 Frontier Digital Phone Unlimited

All Exchanges

Monthly Rate

Frontier Digital Phone Unlimited

\$31.99

Feature Package

\$7.49

Stay Connected Seasonal Offering <sup>2</sup>

\$9.99

(I)

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations.

<sup>2</sup> This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
8<sup>th</sup> Revised Sheet No. 21  
Cancels 7<sup>th</sup> Revised Sheet No. 21

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.28 Frontier Digital Phone Unlimited Plus - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$7.49
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99

11.3.29 Frontier Simply Unlimited Service – Grandfathered as of January 1, 2018

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Simply Unlimited Service (Lines 1 to 3)	\$63.99	(I)
Frontier Simply Unlimited Service (Lines 4 to 12)	\$48.99	(I)
Frontier Business All in Feature Package	\$4.99	

11.3.30 Frontier OneVoice

<u>All Exchanges</u>	<u>Monthly Rate</u>
Monthly Rate Basic Bundle	\$57.99
Term Price with 1 year commitment	\$42.99
Premium Feature Package	\$9.99

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
7<sup>th</sup> Revised Sheet No. 22  
Cancels 6<sup>th</sup> Revised Sheet No. 22

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.31 Frontier Commercial Voice Unlimited - Grandfathered as of January 1, 2018

<u>All Exchanges</u>	<u>Monthly Rate</u>
Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

11.3.32 Frontier Digital Phone Unlimited (Challenger) – Grandfathered (I)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	

11.3.33 Frontier Digital Phone Unlimited Plus (Challenger) – Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering <sup>1</sup>	\$9.99	

11.3.34 Frontier Residential Unlimited Voice Service

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
First Revised Sheet No. 23  
Cancels Original Sheet No. 23

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.35 Frontier Unlimited Voice and Feature Bundle

All Exchanges

Monthly Rate

Frontier Unlimited Voice and Feature Bundle

\$50.00

(N)

(N)

Issued: May 23, 2021

Effective: May 23, 2021

By: Kenneth Mason, Vice President of Government and Regulatory Affairs



Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 24

---

RATES AND EXCEPTIONS

12. Switched Digital Services

12.1 Switched 56 Kilobit Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	\$102.00	\$21.00
- Out-only trunk	\$102.00	\$21.00
- Two-way trunk	\$102.00	\$21.00
Advanced trunks each		
- In-only trunk with DID	\$102.00	\$38.00
- Out-only trunk with Outward Dialing	\$102.00	\$38.00
- Two-way trunk with DID	\$102.00	\$38.00

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 25

---

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

	<u>Nonrecurring Charge</u>
Trunk Change Charges	
- Miscellaneous changes within the categories of basic or advanced	\$44.00
- Change from basic trunks to advanced trunks or vice versa	\$69.00
- Add, change to or from, or rearrange hunting arrangement within a trunk group	\$46.00

Rate Stability Plan - Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- One-Year Plan All basic trunks or a combination of basic and advanced trunks	\$1,150.00	\$275.00
- Two-Year Plan All basic trunks or a combination of basic and advanced trunks	\$750.00	\$265.00

Stabilized Monthly Rates

- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$250.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$225.00

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
3<sup>rd</sup> Revised Sheet No. 26  
Cancels 2<sup>nd</sup> Revised Sheet No. 26

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.3 Frontier T-Advantage Digital Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension <sup>1</sup> – Grandfathered as of May 8, 2020

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges:	<u>Recurring Charge</u>	(C)
Residence	\$5.00	(I)

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: Frontier Citizens Communications of Illinois (Fairplay) only contains the following exchange

Fairplay

<sup>1</sup> This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Fourth Revised Sheet No. 27  
Cancels Third Revised Sheet No. 27

RATES AND EXCEPTIONS

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges: Per Call

Local Directory Assistance Calls	*	(C)
National Directory Assistance Calls	*	
Directory Assistance Call Completion	*	(C)

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:

	<u>Per Month</u>	
	<u>Business</u>	<u>Residential</u>
Additional Listings	\$10.00	\$6.00
Extra Lines of Information	\$10.00	\$5.50
Foreign Exchange Listing	\$6.50	\$6.00
Non-Listed	\$6.50	\$6.50
Non-Published	\$7.00	\$7.00

18. Operator Services

A: Exceptions: None

B: Rates and Charges: Per Call

Operator Assisted Station to Station	*	(C)
Collect	*	
Operator Assisted Person to Person	*	
Operator Assisted Time and Charges	*	
Operator Assisted -Corrections	*	
Billed to Third Number	*	
Live Operator Fee	*	(C)

\* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>. (N)

Issued: March 1, 2023

Effective: March 1, 2023

By: Sr. Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Eighth Revised Sheet No. 28  
Cancels Seventh Revised Sheet No. 28

RATES AND EXCEPTIONS

19. Joint User Service

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

20. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

21. Lifeline Assistance Programs

21.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

Credit Amount

- Qualifying voice-only service
  - Prior to December 1, 2019 \$9.25
  - Effective December 1, 2019 \$7.25
  - Effective December 1, 2020 \$5.25
- Qualifying Broadband or bundled service \$9.25

21.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company – CTC-IL (Fairplay)			
Exchange	County	Credit Amount	
		<u>Voice</u>	<u>Broadband</u>
Fairplay	Grant	\$4.69	\$1.94

(I)

Issued: December 1, 2020

Effective: December 1, 2020

By: Allison Ellis, Sr. Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 29

---

RATES AND EXCEPTIONS

22. Foreign Exchange Service

A: Exceptions: None

B: Rates and Charges:

The rate for foreign exchange service is the rate applicable in the foreign exchange for the class of service furnished, plus charges as shown below. Service charges and rates associated with PBX, Centrex and Key systems are those charges and rates applicable in the exchange in which the customer is located. Any nonrecurring charges assessed by another company operating the foreign exchange will be billed to the customer.

	<u>Rate per Month</u>
Local Channel	
First ¼ Mile	\$3.00
Each additional ¼ Mile	\$0.75

Mileage is measured airline from the principle central office (Toll Office) to the customer's premises.

	<u>Monthly Rate</u>
Handsets	
With Volume Amplifier	\$1.25

23. Nonutility Merchandising

A: Exceptions: Only Voicemail Services Apply

B: Rates and Charges: See Tariff Section 22

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs

Wisconsin Terms of Service

Frontier Citizens Communications of Illinois (Fairplay)  
Wisconsin

Section 31  
Original Sheet No. 30

---

RATES AND EXCEPTIONS

24. Access Service

A: Exceptions: None

B: Rates and Charges: See Tariff Section 23

25. Channel Services

A: Exceptions: Service not available to Frontier Citizens Communications of Illinois

26. Extended Area Service

A: Exceptions: None

---

Issued: July 1, 2013

Effective: July 1, 2013

By: Kenneth Mason, Vice President of Government and Regulatory Affairs